Weather Emergencies

Winter and heavy rains can cause floods, landslides, uprooted trees, and downed or broken utility lines in almost any neighborhood.

During the Storm:

- If water has entered a garage or basement, do not walk through it – it may contain hazardous materials.
- Do not try to drive over a flooded road. If your car stalls, abandon it immediately. Attempting to move a stalled vehicle in flood conditions can be fatal.
- Tune to AM Radio or local TV channels for emergency advisories and instructions.
- If you are asked to leave your property, disconnect all electrical appliances.
- Call your local DOT to report fallen trees or tree limbs, or clogged catch basins.
- Call your city's Department of Utilities to report flooded streets.
- Avoid downed power lines and broken gas lines. Report them to your local power and gas providers.

For 24-hour PG&E emergency service, please call 1-800-PGE-5000